

# **GeBBS Education Series Update | March 2024**

Starting with the next release on March 28, 2024, the GeBBS Education Series (formerly MRA Education Series) will be hosted on the GeBBS website, available directly at edu.gebbs.com. Rest assured, **this transition won't impact your current registration**, login details, or any previously issued CEUs.

For those who have bookmarked the series, please be aware that you would need to update your bookmarks to the new website address to continue accessing our content seamlessly.

For a smooth transition, we've prepared an FAQ document addressing common questions and outlining what you can expect with this change. We invite you to review it to stay informed about the enhancements to your educational experience.

# **Frequently Asked Questions**

# Why is the Education Series Moving to GeBBS?

<u>GeBBS Healthcare Solutions acquired MRA</u> in October 2023. This acquisition will permanently move the existing series under the GeBBS domain, and all future educational units will be issued by GeBBS Healthcare Solutions on the updated Education Series website (edu.gebbs.com).

# Will My CEUs Still Be Approved?

Absolutely. The process for CEU approval by AHIMA/AAPC/NCRA remains unchanged. All units are preapproved, except as noted.

# What About My Previous Courses?

Your existing registration, login details, and previously issued CEUs are unaffected by the transition.

## **Accessing the New Series:**

Starting with the next release on March 28, 2024, easily access the series at edu.gebbs.com. Remember to update your bookmarks and look out for monthly email links from edu@gebbs.com to continue accessing our content seamlessly.

## **Forgot Login Details?**

Use the Password Reset Link for assistance or contact edu@gebbs.com for support.

#### **New to GeBBS Education Series?**

Register once using the Education <u>Series Registration Form</u> to receive all future alerts and access new releases directly through your dashboard.



# **Downloading Past CEUs:**

Access your account's Student Dashboard and select Download Your Certificate to download certificates for completed CEUs.

# **Downloading Course Materials:**

Find handouts in the "exercise files" section beneath each video presentation.

# **Certificate Not Loading?**

Try accessing your Student Dashboard using Google Chrome in an incognito window to download your certificate without issues.

## **Receiving Edu Series Emails:**

Register once with the Registration Form to avoid "Email Address already in Use" errors when reregistering and access all future education directly from the Education Series Homepage.

# **Finding the AAPC Index Number:**

The Index number is at the bottom center of your downloaded CEU, distinct from the certificate number.

# **Updating Username/Email:**

To update, email your request to edu@gebbs.com for assistance.

#### Missed a Webinar Release?

Webinars are accessible from 10 am EST on the release date on the Education Series Homepage.

# **Trouble Registering for a New Session:**

If "username already exists" errors occur, your registration is confirmed. Log in to your student account instead and add the new course to your dashboard from the homepage.

## **About GeBBS Edu Series:**

Offering 12 Coding and 4 Cancer Registry webinars annually, each granting one CEU. Webinars are prerecorded, released monthly, and available in our library for one year.

## **Have Questions?**

Direct all inquiries to <a href="edu@gebbs.com">edu@gebbs.com</a>.